

# Heritage Hills Community Traffic Safety Review

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Survey and Workshop Report:  
Community Priorities and Concerns

April 2019



In advance of the new school opening in Heritage Hills and upcoming road rehabilitation, Strathcona County has initiated a traffic safety review to consider what potential actions could be taken to improve safety in the neighbourhood.

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## Engagement / Survey Results

In March 2019, a community workshop and online survey were completed to understand resident priorities and concerns regarding traffic in Heritage Hills. We received feedback from just under 200 residents, representing 164 households, 76% of them in Heritage Hills. The workshop and survey invited feedback from residents regarding their traffic concerns and priorities in the neighbourhood.

From a traffic perspective, what is a liveable neighbourhood?



All words received from Heritage Hills residents who completed the survey are combined to form this “wordle”. The wordle gives greater prominence to words that appear more frequently.

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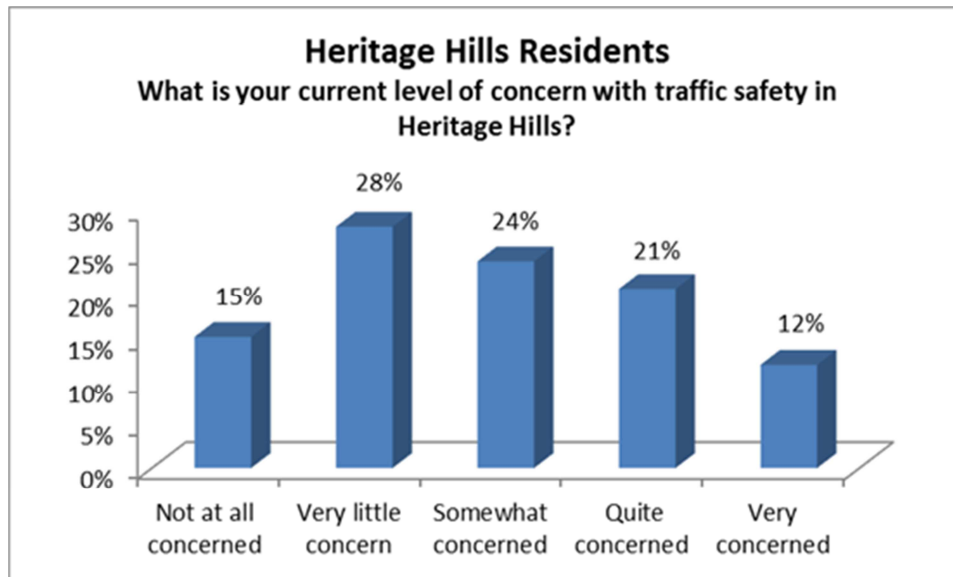
## Level of Concern about Traffic

"We have lived here for 27 years and our observation is that residents generally drive in a safe and courteous manner. We dislike speed bumps and feel that in a neighbourhood like ours that would penalize the 98% of drivers who are attentive and obey traffic laws."

"Yes it is terrible and finally needs to be dealt with"

Heritage Hills Residents

The current level of concern about traffic safety varied greatly among residents of Heritage Hills.

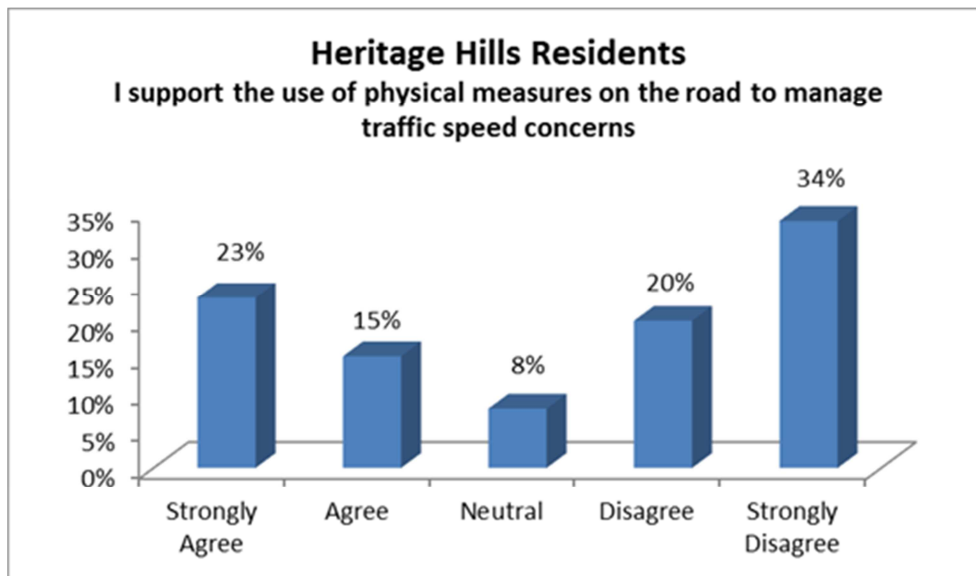


Residents whose homes lie directly adjacent to collector roads (Heritage Drive, Highland Way, Highland Drive or Highcliff Road) tended to have a higher level of concern than those who do not. For concerned residents, speed was the most common concern.

Heritage Drive and Highland Drive were the two roads of greatest concern.

## Support for Physical Traffic Calming

Overall, the majority of Heritage Hills respondents disagreed with the use of physical traffic calming measures to manage traffic speed concerns.



However, support for traffic calming tends to vary according to where a resident lives. When broken out according to address:

- **59%** of those who live adjacent to a collector road support physical traffic calming.
- **59%** of those who **DO NOT** live adjacent to a collector road do not support physical traffic calming.

## Support for Pedestrian Safety Upgrades

Respondents were asked their level of support for the use of physical measures (for example, curb extensions, raised crosswalks) to improve pedestrian safety at key crossing points (schools, playgrounds, trail crossings).

- **65%** of **ALL** Heritage Hills residents indicated they support the use of physical measures for crosswalk improvements.

## School-related Traffic Concerns

- **61%** of Heritage Hills residents indicated that they have traffic-related concerns with the new school on Heritage Drive.

Generally, residents are concerned about increased traffic volumes in the area, and all the safety and nuisance concerns that go along with the volume increase.

There are also concerns about student drop-off and parent parking, and the impact that it will have on the community.

## What's Next?

The feedback summarized in this report will be used alongside engineering data collected in the neighbourhood to guide the development of preliminary traffic safety recommendations for Heritage Hills.

These plans will be presented to the community for their feedback in May 2019.

Read the full report: [www.strathcona.ca/heritagehills](http://www.strathcona.ca/heritagehills)

## More Information

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