

December 2020

To: Fire Protection Contractors/Technicians

Strathcona County Emergency Services continues to strive to be the safest community in Canada and appreciates the collaboration with fire protection professionals to ensure the Fire Code is followed.

This letter is to clarify Strathcona County Emergency Service's requirements for submitting and reporting deficiencies discovered in a fire protection system.

The National Fire Code, 2019 - Alberta Edition states:

6.1.1.2.(1) Fire protection installations shall be maintained in operating condition.

6.1.1.3.(2) If a person who carries out the maintenance of fire protection installations, including but not limited to portable fire extinguishers, fire extinguishing systems, fire alarm systems or fire alarm devices, discovers that a device or system is inoperative or defective and the owner or their authorized agent is unwilling or unable to correct the defect, the person carrying out the maintenance shall forthwith notify, in writing, the fire department and the owner or their authorized agent of that notification.

6.1.1.4.(1) When any portion of a fire protection system is temporarily shut down, alternative measures shall be taken to ensure that protection is maintained.

2.8.2.8.(1) If a fire alarm and detection system, or part thereof, is inoperative for more than 2 hours for any reason, the owner shall notify the fire department, and when directed, provide acceptable surveillance within the building continuously until the fire alarm and detection system is restored to operating condition.

If a deficiency is identified it must be repaired as soon as possible to return the system to proper operating condition. If a contractor has not received approval to commence the repair within 14 days of discovering the deficiency, they must notify Strathcona County Emergency Services Fire Prevention through the Mobileyes Contractor Portal. All reports must also be submitted through the portal and any critical deficiencies that are not repaired must be reported immediately.

Attached is an information sheet to assist with setting up an account in the Mobileyes Contractor Portal. Each technician will need to create an account to submit their current credentials/certifications, or this may be completed by office administration. Once an account is created, training videos are available in the account on how to use the portal. Please contact Fire Prevention at 780-449-9651 or fireinspections@strathcona.ca for assistance.

Thank you for your cooperation.



Fire Marshal Rodney Kuhn
Strathcona County Emergency Services