

Summer Hockey League Survey 2019

OCTOBER 2019



Strathcona County conducted a satisfaction survey of the Summer Hockey League participants in 2019.

Engagement / Survey Results

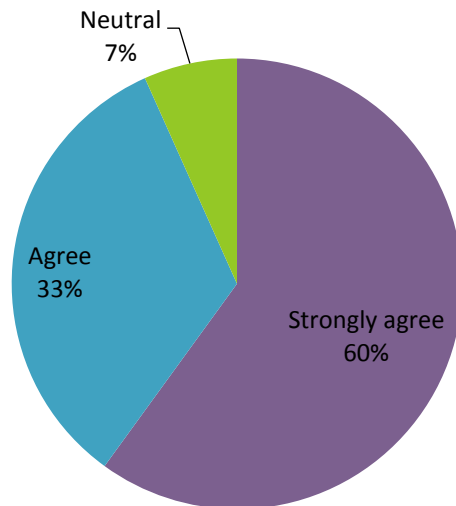
This past September, Summer Hockey League participants were invited to complete a survey about the Summer Hockey League in Millennium Place and Glen Allan Recreation Complex. We received 15 responses. The survey invited feedback about which aspects of the Summer Hockey League are working, not working, and where improvements can be made.

“Great communication during the season. Easy to work with.”

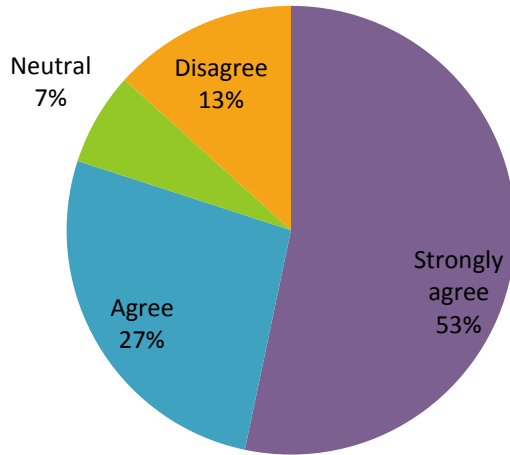
Summer Hockey League Participant

Survey Results

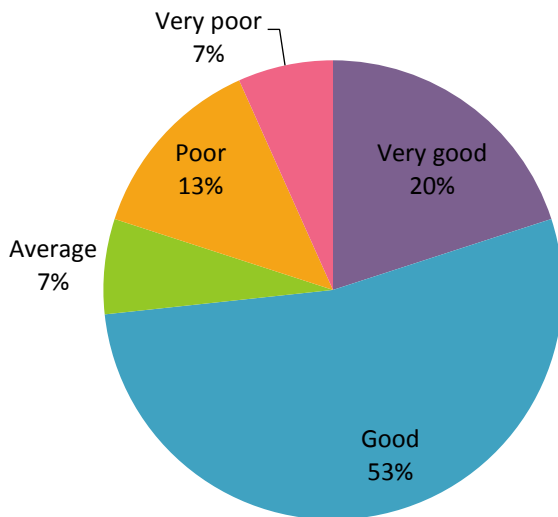
1.I felt it was easy to contact the league administration at any time during the 2019 season.



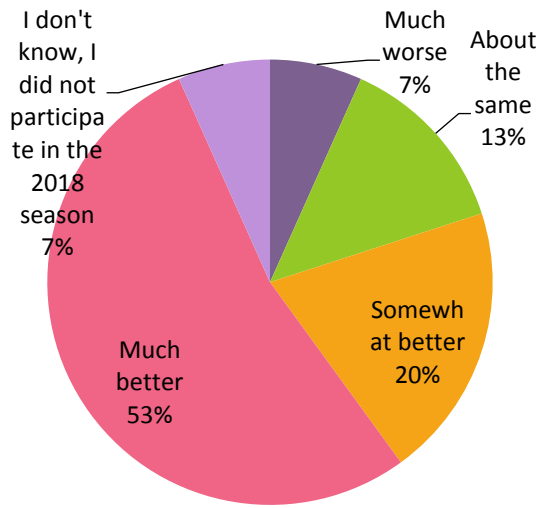
2.The quality of service I received from the league administration during the 2019 season was excellent.



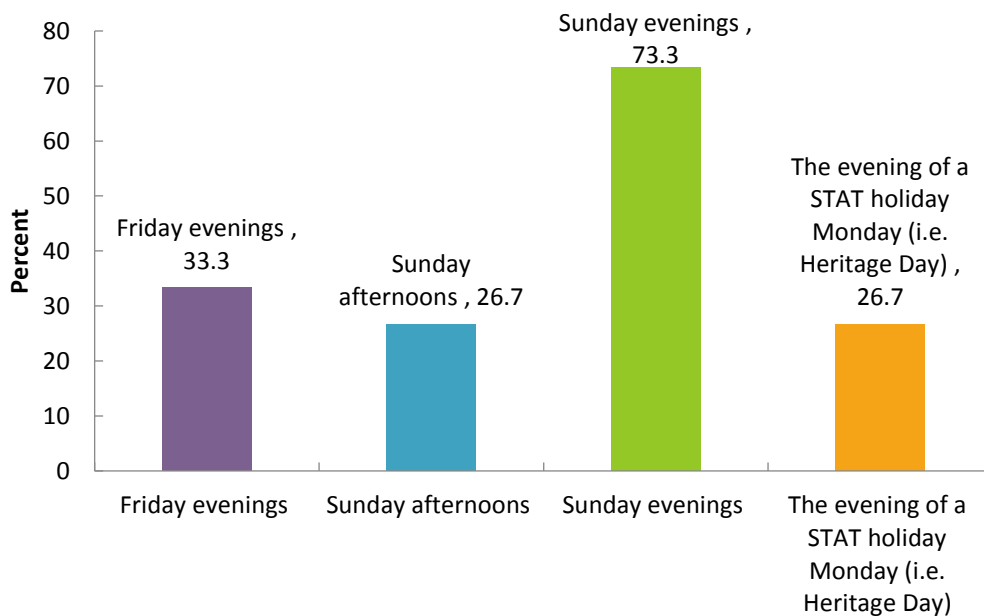
3.Overall, how would you rate the quality of officiating throughout the 2019 season?



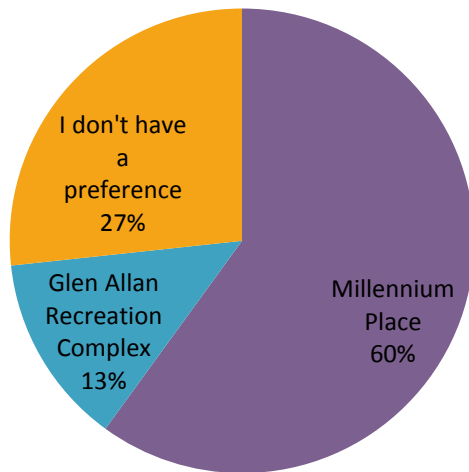
4. Compared to the 2018 season, how would you rate the quality of SHL officiating throughout the 2019 season?



5. Due to the increase in team registrations and limited ice availability for the 2019 season, it was necessary to schedule games on less-desirable days. We believe that this type of scheduling will continue in future seasons. Given this limitation, which of the less-desirable day(s) would you most prefer? (select all that apply)



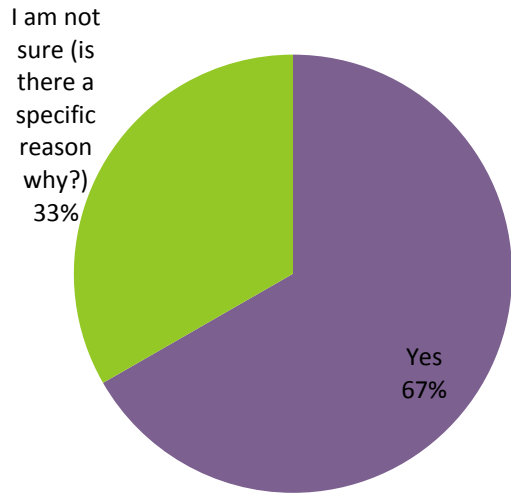
6. Which facility do you prefer to play at?



7. For the 2019 season, we developed a new league website. To what extent did you find each of the following features of the website useful?

	Not at all useful	Slightly useful	Moderately useful	Very useful	Extremely useful	Don't know/not applicable	Responses
The league stats Count Row %	3 20.0%	2 13.3%	3 20.0%	5 33.3%	2 13.3%	0 0.0%	15
League standings Count Row %	1 6.7%	3 20.0%	5 33.3%	4 26.7%	2 13.3%	0 0.0%	15
Game schedules Count Row %	1 6.7%	3 20.0%	5 33.3%	4 26.7%	2 13.3%	0 0.0%	15
Totals Total Responses							15

8. Do you plan on participating again for the 2020 Summer Season?



No (if no, why not?)
Our players were concerned with the large increase in late games and weekend games.
Reffing was very inconsistent. Realize that's part of beer league and there are always 2 sides to a story, but it got out of control/dangerous a few times, and no one needs that playing rec league.
Rules should be enforced fairly and equitably throughout the year
Things seem to be getting worse over the last few years. Refs did not follow posted rules, etc. Double booked ice times, etc. The website is horrible compared to previous one that is still up.
Weekend games in the summer is an issue with my team.

9. Please share any other comments you have about the 2019 Strathcona Summer Hockey League below. Please limit your response to comments related to the Strathcona Summer Hockey League generally. Please do not include any personally identifying information.

If there are weekend games in the summer, we won't be able to put together a team, it's always a deal breaker for guys. May and early June can be ok, but July/August are no goes. If the league ended before August that might make returning for next season easier.
Don't allow teams to bring in players that didn't qualify for playoffs!!!!!! It is unacceptable to allow this to happen and determine a playoff series.
Two days notice for playoff games on a weekend in August was very challenging.
I thought the regular season was well run. Our team didn't like the playoff schedule (we ended up with 3 Friday night games) or the rules (massive confusion between refs and score keeper on the tie breaker rules). All 3 teams we faced brought in young players that were better than the other players on their team (league D). I thought you had to play 5 games to qualify for playoffs.
Old website was much better. Refeing was better this year. Preferred when the schedule starts early April and is done by end of July. Friday games better than Sunday.
Things seem to be getting worse over the last few years. Refs did not follow posted rules, etc. Double booked ice times, etc. The website is horrible compaired to previous one that is still up.
The website was still useful, but worse than what you had before. Refereeing was atrocious. We were going to complain about a ref at one point who was getting involved yelling at and insulting players, but then realized he was the head ref for this year. He commented on people wearing face shields, he acted like he thought he was a player on the ice. He ignored obvious fouls against players who he'd engaged with, and then would call chintzy things after. It wasn't just our team either - we saw him have similar interactions with players on other teams as well. He was the worst of the bunch, and if that's your leader - well, it's not good. If there's anything that would keep us from returning, it was that the reffing was so bad.
Please get rid of the Knight Hawks. They are way too good. They have lost about 5 games in 3 seasons.
Great communication during the season. Easy to work with. Reffs called too much early on but settled into a nice spot mid season to the end.

What's Next?

The survey responses will be used to assess the Summer Hockey League and to make improvements.

More Information

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