

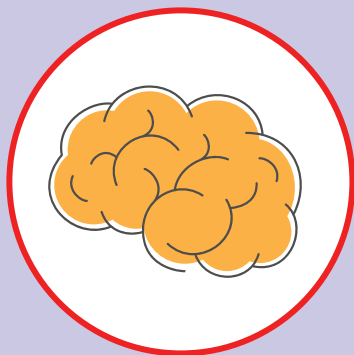


2022 Patient Care Survey Results

Who responded?

Patients - 40%
Families - 55%
Bystanders - 5%

Total responses = 97



Knowledgeable

93% felt staff were knowledgeable about treatment. However 3% responded they didn't know.

Overall Satisfaction

92% are satisfied with their experience.



Privacy

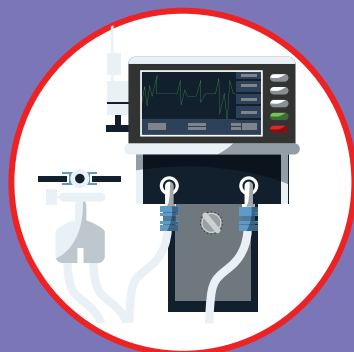
100% of patients who had someone with them had their wishes respected when asked if they wanted that person involved in discussions.



Safe and secure

97% of those surveyed didn't have any concerns related to safety.

100% of patients felt secure when being moved.



Disclosure

94% of patients felt they were included in their medical care.

Hand hygiene

82% noticed staff practicing good hand hygiene. However, 16% didn't notice if staff were or weren't.

